



# Problem-Solving Resources

Office of Neighborhood Involvement Crime Prevention Program  
 Summer 2015

To organize and support community partnerships to prevent crime and the fear of crime

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 Mayor

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 Bureau Director

This document is available at the ONI website:  
[www.portlandoregon.gov/oni/cp](http://www.portlandoregon.gov/oni/cp)



## Hotlines, Crisis Lines, Information Lines

Emergency police, fire, medical (24 hrs) .....	9-1-1
Non-emergency police (24 hrs) .....	503-823-3333
City/County information & referral .....	503-823-4000
Mental Health Crisis Line (24 hrs) .....	503-988-4888
Drug & Alcohol Helpline (24 hrs) .....	800-923-HELP
Child Abuse Hotline (Multnomah County) (24 hrs) .....	503-731-3100
Portland Women's Crisis Line (24 hrs) .....	503-235-5333
Senior & Disabled Helpline (24 hrs) .....	503-988-3646
Health & Human Services referral .....	2-1-1
Consumer Hotline .....	503-229-5576

## Police services

Emergency .....	9-1-1
Non-emergency assistance .....	503-823-3333
Central Precinct .....	503-823-0097
<i>West of the river, except for Linnton, and inner SE to 39th</i>	
East Precinct .....	503-823-4800
<i>East of SE 39th, south of I-84, plus Madison South</i>	
North Precinct .....	503-823-5700
<i>North and NE Portland north of I-84, plus Linnton</i>	
<i>Call precincts to talk to supervisors, specific district officers, or Neighborhood Response Team officers</i>	
Drug House Complaint Line .....	503-823-DRUG
Gang Enforcement Team .....	503-823-4106
Locks Program .....	503-823-0284
<i>Locksmith services for low-income seniors and crime victims</i>	
Copies of police reports .....	503-823-0041

## Crime Prevention Services

*Community organizing, problem-solving advice, and education*

Main Line .....	823-4064
Central Precinct area .....	823-5852, 823-4257, 823-0540
East Precinct area .....	823-3432, 823-5532, 823-3505
North Precinct area .....	823-4098, 823-4094, 823-4764
Neighborhood Watch and Foot Patrol .....	823-2781
Enhanced Safety Properties .....	823-4763
Training and Education .....	823-3131
Program Manager .....	823-2030

El Programa de la  
Prevencción del Crimen  
tiene un miembro que habla  
español. Llame por favor al  
número principal 503-823-  
4000 si usted necesita los  
servicios en español.

### **Neighborhood Coalition offices**

*Support and technical assistance to volunteer-based neighborhood  
associations, community groups and individual community activists*

Central Northeast Neighbors .....	503-823-3156
East Portland Neighborhood Office .....	503-823-4550
North Portland Neighborhood Services .....	503-823-4524
Northeast Coalition of Neighborhoods .....	503-388-5004
Neighbors West/Northwest .....	503-823-4288
Southeast Uplift .....	503-232-0010
Southwest Neighborhoods Inc.....	503-823-4592

### **Neighborhood safety & livability services**

Liquor license notification .....	503-823-4520
<i>Also for livability complaints about liquor licensed locations</i>	
Oregon Liquor Control Commission complaint line .....	503-872-5070
Graffiti abatement .....	503-823-5860
Graffiti reporting hotline .....	503-823-4TAG
Code enforcement .....	503-823-CODE
Noise control .....	503-823-7350
Neighborhood inspections .....	503-823-7306
<i>To report dilapidated or dangerous building conditions, tall grass, trash in yard, cars parked on yard</i>	
Abandoned vehicles on public property .....	503-823-7309
Parking patrol (illegally parked vehicles) .....	503-823-5195
Sex offender registration unit .....	1-503-378-3720 x4429
<i>Call for list of registered sex offenders in your zip code</i>	
Animal control .....	503-988-7387
JOIN .....	503-232-2031
<i>Outreach services to people who are homeless</i>	
Neighborhood mediation .....	503-595-4890
<i>Free mediation for neighbor-to-neighbor disputes</i>	
Traffic safety & livability hotline .....	503-823-SAFE
<i>To report locations of chronic traffic safety problems</i>	
Portland Parks security .....	503-823-1637
<i>To report ongoing security &amp; safety problems in public parks</i>	
Street maintenance .....	503-823-1700
Vector control .....	503-988-3464
<i>To report rodent infestations, mosquito breeding grounds</i>	
Alarm information program .....	503-823-0031
<i>For questions about home and commercial alarms</i>	

### **Helpful websites**

Crime statistics and mapping ...	<a href="http://www.portlandoregon.gov/police/29795">www.portlandoregon.gov/police/29795</a>
Information about identity theft .....	<a href="http://www.consumer.gov/idtheft">www.consumer.gov/idtheft</a>
Domestic violence services .....	<a href="http://web.multco.us/dv">web.multco.us/dv</a>
Sex offender info .....	<a href="http://web.multco.us/dcj-adult/sex-offender">web.multco.us/dcj-adult/sex-offender</a>
Crime prevention educational materials, neighborhood demographics, etc. ....	<a href="http://www.portlandoregon.gov/oni/cp">www.portlandoregon.gov/oni/cp</a>
Custody status of offenders .....	<a href="http://www.vinelink.com">www.vinelink.com</a>
Online Crime Reporting for theft, vandalism (excluding graffiti), and lost property .....	<a href="http://www.portlandoregon.gov/police/cor">www.portlandoregon.gov/police/cor</a>